Privacy Policy

JG Finest CO dba Pro Tempered

JG Finest CO dba Pro Tempered (“we,” “us,” or “our”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and disclose your information when you visit our website (Website), and your rights regarding that information.

1. Information We Collect

We may collect information about you in various ways, including:
• Personal Information: We may collect personal information that you voluntarily provide when you create an account, fill out a form, subscribe to our services, or communicate with us. This may include your name, email address, phone number, and any other information you choose to provide.
• Automatically Collected Information: When you visit our website, we may collect certain information automatically, including your IP address, browser type, operating system, pages visited, and the time and date of your visit. We may use cookies and similar tracking technologies to collect this information.

2. How We Use Your Information

We may use the information we collect for various purposes, including:
• To provide, maintain, and improve our services.
• To process your transactions and manage your account.
• To communicate with you, including sending you updates and marketing materials.
• To analyze usage and trends to improve user experience.
• To comply with legal obligations and protect our rights.

3. Sharing Your Information

We do not sell your personal information. We may share your information in the following circumstances:

With Service Providers: We may share your information with third-party vendors who perform services on our behalf.

For Legal Reasons: We may disclose your information if required to do so by law or in response to valid requests by public authorities.

We do not share your SMS consent or phone number with any third party.

4. Your Rights

Depending on your location, you may have the following rights concerning your personal information:
• Right to Access: You have the right to request access to the personal information we hold about you.

• Right to Correct: You have the right to request the correction of inaccurate or incomplete personal data.
• Right to Delete: You can request that we delete your personal information, subject to certain exceptions.
• Right to Data Portability: You have the right to request a copy of your data in a structured, commonly used, and machine-readable format.
• Right to Opt-Out: You have the right to opt-out of the sale of your personal information (if applicable) or to limit the use of your personal data.

5. Security of Your Information

We take the security of your personal information seriously and implement reasonable measures to protect it from unauthorized access, use, or disclosure.

6. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page with a new effective date.

7. Contact Us

If you have any questions about this Privacy Policy or our data practices, please contact us:
• Email: **sales@protempered.com**
• Phone: **(407)885.7805**
• Address: **7906 Kingspointe Pkway #111, Orlando, FL 32819**
By using our website, you consent to the terms of this Privacy Policy.

SMS Terms & Conditions

1. SMS Consent Communication:

The information (Phone Numbers) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

2. Types of SMS Communications:

If you have consented to receive text messages from **JG Finest CO dba Pro Tempered**, you may receive messages related to the following:

- **Appointment reminders**
- **Follow-up messages**
- **Installation ETA**
- **General conversation**

3. Message Frequency:

Message frequency may vary depending on the type of communication. For example, you may receive up to **3** SMS messages per week related to your **installation.**

4. Potential Fees for SMS Messaging:

Please note that standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.

5. Opt-In Method:

You may opt-in to receive SMS messages from **JG Finest CO dba Pro Tempered** in the following ways: Verbally, during a conversation

6. Opt-Out Method:

You can opt out of receiving SMS messages at any time. To do so, simply reply "STOP" to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list.

7. Help:

If you are experiencing any issues, you can reply with the keyword HELP. Or, you can get help directly from us at **JG Finest CO dba Pro Tempered.**

Additional Options:

If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.

8. Standard Messaging Disclosures:

Message and data rates may apply.
You can opt out at any time by texting "STOP."
For assistance, text "HELP" or visit our [Privacy Policy] and [Terms and Conditions] pages.
Message frequency may vary

Additional SMS messages may be exchanged when a customer chooses text messaging as their preferred method of communication for ongoing project discussions, updates, questions, and service-related matters.